

Logicalis Anywhere – global service for global customers



Product Sheet Logicalis Anywhere

With the growing importance of IT in the value chain, the reliable worldwide supply of IT infrastructure is essential for globally operating companies. The procurement of IT systems and IT services for a company's global locations presents major challenges for IT departments. Often, the complexity of the procurement will utilize more working time of the IT departments than necessary.

With Logicalis Anywhere, Logicalis provides the ability to significantly reduce this complexity.

Logicalis Anywhere – global service for global customers

Logicalis has branches in all continents except Antarctica; is represented in 24 countries and serves customers in more than 60 countries around the world. With Logicalis Anywhere we offer a global service which:

- Is standardized globally
- Supports the definition of enterprise IT standards, the procurement, supply, installation and maintenance of the IT infrastructure as well as the management of IT systems and services
- Provides a problem free procurement process

Logicalis Anywhere – Deployment Services

While the procurement and provision of IT systems and services are daily business in the U.S., these tasks can prove very complex in other countries.

Through the many years of experience in supplying international companies and branches around the world, Logicalis can

significantly reduce the complexity for the customer.

Typically, the local Logicalis branch offices take over delivery and installation. This enables Logicalis to ensure delivery even in countries that do not allow cross-border sales of IT equipment and services by foreign companies. In cases where this is not possible or useful, the delivery and installation is organized cross-border by Logicalis.

The Deployment Service includes early consulting of suitable manufacturers and components against the background of the global availability requirements (e.g. availability in the respective countries and of the necessary maintenance SLA at the site).

Logicalis Anywhere – Maintenance Services

The reliable provision of a global IT infrastructure is dependent on the maintenance of the IT equipment. A prerequisite for this is the worldwide availability of reliable SLAs.

For this purpose, Logicalis offers both vendor support as well as shared support, in which Logicalis offers maintenance together with the manufacturers. Logicalis can also take over the entire maintenance management, including incident management, and regular service reports; which also cover expiring contracts or end-of-support situations.

Logicalis Anywhere – Optimal Services

With a uniform range of services, the Optimal Services offer a great added value for

Logicalis Anywhere Services support IT infrastructure anywhere, anytime.

Deployment Services

→ Reliable delivery and installation worldwide, with branches in 24 countries

Maintenance Services

→ Manufacturer support and shared support, global maintenance management

Optimal Services

→ Hosted video, managed security or managed backup services available all over the world.

Procurement Services

→ Tools, platform and processes for smooth procurement

Financial Services

→ Tailor-made financing models

Product Sheet

Logicalis Global Execution



globally operating companies. Customers can use identical Services for all branches worldwide, such as video conferencing rooms in the cloud, managed security or backup services.

Logicalis Anywhere – Procurement Services

Especially at international branches, the Procurement-Process is often unreasonable. Logicalis Anywhere provides proven tools, platforms and processes to make procurement easy and efficient. For example, by means of fixed commodity baskets, customer-specific web shops and integration with customer-specific systems, the orders of international branches are considerably simplified and the delivery is sped up. A globally valid credit frame for all branches also offers

the possibility to carry out worldwide deliveries comfortably without additional credit checks.

Logicalis Anywhere – Financial Services

An integral part of a global IT management is the appropriate financing of IT equipment and IT services. This must be aligned with the company's financial strategy.

In co-operation with global and local financing partners, Logicalis offers in addition to classic leasing as well leasing bundles, which combine leasing of both, equipment and services (e.g. switch-as-a-service). Consumption based billing models for solutions in the cloud as well as on-site or hybrid complete the offer.

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